



3970 Maryville Road  
Granite City, IL 62040  
(618) 797-7993  
Lost or Stolen Card?  
Call (800) 523-4175

**Visa Check Card Fraud/Dispute Error Resolution Request**

Processing MSR Teller #: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
\_\_\_\_\_

Cardholder Phone Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

Visa Check Card Number: \_\_\_\_\_

**Transaction Information:**

<u>Merchant Name</u>	<u>Dollar Amount</u>	<u>Date Posted to Account</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Transaction Resolution Information:**

Card in member's possession:                Yes                No

Member contacted merchant:                Yes                No

Explanation in Cardholder's Words: (Merchant Comments, Transaction Details, etc.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand that any credit given to me is a provisional credit, subject to Visa regulations and can be taken back up to 90 days from the time GCS files the dispute on the member's behalf. If warranted, by signing below you release GCS Credit Union to share information from this electronic transaction error report with local, state, and/or federal law enforcement agencies for further investigation.

Cardholder Signature: \_\_\_\_\_ Date: \_\_\_\_\_