GCS Credit Union, along with other local credit unions, has been carefully monitoring the developing information related to the Coronavirus (COVID-19). It is important to us to provide a safe and healthy environment for everyone while providing the financial services that you need. At this time, **we will temporarily be suspending lobby access at all GCS branch locations**. These changes will go into effect Thursday, March 19, 2020. <u>Drive-thru service will still be available during normal business hours at all GCS branches</u>. We plan to monitor the situation and resume full branch access as soon as public health conditions are safe.

To help control the spread, we recommend that you take advantage of our available online tools for self-service banking and 24-hour account access through our mobile, online, text and phone banking services. Through these channels, you can check balances, view pending transactions, transfer funds, deposit checks, pay bills, apply for loans, or find the nearest ATM.

Rest assured that GCS is here for you. Our phones will be staffed to answer your questions and schedule an in-house appointment if needed. If you need assistance paying your current loan or credit card with GCS, please e-mail MemberSolutions@myGCScu.com. We are here to help and remain dedicated to bringing you your financial services during this challenging time.

If you have questions about our efforts or are seeking more information, please visit our dedicated webpage.

Sincerely,

Keith Burton

President & CEO GCS Credit Union